

W-01303A-09-0543
SW-01303A-09-0543



0000105513

ORIGINAL

ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83110

Date: 11/17/2009

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

Complaint By: First: Last:
Rev. Dr. Keith H. Weller

Account Name: Rev. Dr. Keith H. Weller

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: 623-815-3107

Nature of Complaint:

***** W-01303A-09-0343 and SW-01303A-09-0343 *****

*** SUN CITY WATER AND WASTEWATER DISTRICT ***

Customer sent the following -

November 6, 2009

Arizona Corporation Commission
Consumer Services Section
1200 West Washington
Phoenix, AZ 85007

Arizona Corporation Commission

DOCKETED

NOV 25 2009

DOCKETED BY

[Signature]

Referencing Docket No. W-01303A-09-0343 et al

The proposal by Arizona-American Water Company to raise monthly rates by 27.7 percent for Sun City, and to raise the wastewater monthly rates by 40.8 percent, is so unethical as to boggle the mind.

Put simply, why? How can Arizona-American consider such a raise? How many residents of Sun City will be getting raises in their incomes of 27.7 percent, or 40.8 percent? None, of course.

Arizona-American cannot possibly have rising costs that approach 27.7 percent or 40.8 percent. All over the country and world prices are static or dropping. Have you looked at the costs of houses lately? Arizona-American is simply trying to grab more money for its stockholders and employees.

In a time such as this, with people all over our country, and even all over the world, suffering financial losses, how could anyone even consider stealing this kind of money from people who have no way to up their own personal incomes? Yes, it is stealing. Arizona American has a monopoly on our water supply and wastewater

RECEIVED
2009 NOV 25 P 2:54
AZ CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

disposal systems. We have no competing company to which to turn.

Yes, we know Arizona-American can, therefore, do as they wish. Most of us here in Sun City cannot afford to hire the kinds of high priced lawyers necessary to fight this kind of rate increase. Consumer Services, you are all we have.

I have earned, among other degrees, Master of Divinity and Doctor of Ministry degrees. I've studied ethics. I know these rate hikes are unethical. This is definitely stealing from the customers. There is no other way to describe it. These rate hikes cannot be justified.

Sincerely,

Rev. Dr. Keith H. Weller
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 11/17/2009

Opinion No. 2009 - 83110
